



Child Name: _____ Child DOB: _____ Date: _____

NOTICE OF FINANCIAL POLICY AND PATIENT AGREEMENT

Patients receiving services are responsible for any and all charges not paid for by healthcare insurance payers. By signing the patient agreement, you are acknowledging that you understand this condition of service and commit to promptly paying Stride Therapy and Wellness, LLC for the services we provide to you, our valued customer. We accept debit and credit cards. We also are willing to make reasonable payment arrangements to keep your account current.

Families are responsible for updating insurance information. Any delay in updating information may result in denied payment for services that are provided prior to receiving the updated information. Payment for denied services will be billed to you directly.

Stride Therapy and Wellness, LLC is **unable** to submit to insurance for certain services. Our charges for these services are billed in 15-minute units. Services include school observations, School meetings, Consultation in person or by phone, Additional written reports or letters requested by the parent/guardian or insurance (amount of time will be agreed upon with parent/guardian prior to the delivery of service), development of therapeutic materials or programs (amount of time will be agreed upon with parent/guardian prior to the delivery of service)

Tardiness, Cancellations and No-Shows, Vaccinations

If your child is sick or unable to attend therapy, please contact Stride Therapy and Wellness immediately to cancel and reschedule the session. **Your child must be free from fever, vomiting/diarrhea, and on antibiotics as needed for 24 hours prior to his/her session.**

You will be assessed a "No Show" fee if your child and a caregiver 18 years or older are not present in the home or agreed upon community location at the time of visit. "No Show" visit without providing notice to your child's therapist, will be billed a "No-Show" fee. "No Show" fees are billed at \$80 per missed OT session and will be applied to your next billing statement. "No-Show" charges cannot be submitted to insurance.

Overdue Outstanding Balances

In the case of an outstanding balance, our billing department will attempt to contact you via phone and mail. If you are experiencing financial hardship, please contact us immediately so we can assist you with financial resolution on your child's account. Stride Therapy and Wellness, LLC will issue statements every 28 days if there is an outstanding balance due on your account. Balances must be paid to receive services. We accept Visa, Master Card, and Discover. You can email questions to admin@stridetherapy.com. If we cannot reach a patient by phone following the return of undeliverable mail, or if a patient payment agreement cannot be made or paid as agreed, we reserve the right to use the services of a professional collection agency.

Service charges are reviewed periodically. Stride Therapy and Wellness, LLC reserves the right to adjust its charges when necessary. Thirty day advance written notice will be provided if service charges are going to be changed.